



Warden Message

To: All U.S. citizens living in Republic of the Congo

No. 2010/07

Subject: Phone Number Update

Date: 13 October 2010

In order to accommodate a growing number of telephone subscribers, the Republic of the Congo will be changing from seven to nine digit telephone numbers on October 15, 2010. As a result of this upgrade, the telephone numbers for the Consular Section will also be changing.

As of October 15, our new local contact information will be as follows:

Daytime Telephone Number: 06 612 2046

After-hours Emergencies: 04 444 0013

Additionally, as a result of this upgrade, the procedure for dialing Congo internationally will also change. If the first digit of the new prefix is a "0," it should be omitted when dialing from outside the Congo. However, if the first digit of the prefix is "2," then both digits of the prefix should be included. For example, to dial the Consular Section during normal business hours from the United States you would dial: 011 242 6 612 2046. To reach a number beginning with "22" you would dial 011 242 22 2###-####.

If you are calling the Congo from a country other than the United States, you should use your local international access code (typically 00), followed by the 242 Country Code and the remaining eight or nine digits of the Congolese phone number.

The new two digit prefix depends on the network service provider (Zain, MTN, etc) associated with each number. You can determine which service provider a phone number belongs to based on the first digit of the original phone number. The new prefixes associated with each provider are summarized below:

<u>Network</u>	<u>First Digit of Original Phone Number</u>	<u>New Prefix</u>	<u>International Prefix</u>
Azur	1	01	1
Congo Telecom	2	22	22
MTN	6, 8, or 9	06	6
Warid	4	04	4
Zain	3, 5, or 7	05	5

To dial a number from within the Congo beginning on October 15:

1. Determine service provider (based on first digit of original phone number).
2. Dial the appropriate new two digit prefix followed by the original number.

Note: If calling from outside the Congo, dial the international access code, followed by 242 country code, followed by the international prefix, followed by the original number.

The U.S. Embassy in Brazzaville also encourages U.S. citizens to register or update their information at [Department of State's Travel Registration website](#). Please note that it is important during registration or updating of information to include your current phone number and current email address where you can be reached in case of an emergency.

The U.S. Embassy is located on Boulevard Maya-Maya across from the Blanche Gomez Maternity Hospital. The Consular Section is open Monday-Thursday, 8:00 AM to 4:30 PM and on Fridays from 8:00 AM to 12:00 PM. Our current daytime telephone number is +242 612-2046. The Consular Section can also be contacted via email at BrazzavilleACS@state.gov. For after-hours emergencies, call +242 444-0013.
